



British Columbia First Nations, Métis and Inuit Cultural Safety and Humility Standard

PUBLIC REVIEW INFORMATION - JUNE 2021

First Nations, Métis and Inuit peoples are confronted with racism and discrimination at a personal and systems level in British Columbia and Canada.



In response to this issue, **Health Standards Organization (HSO)** and the **First Nations Health Authority (FNHA)** partnered to develop a Cultural Safety and Humility standard for British Columbia.

The **Cultural Safety and Humility standard** provides guidance to health care and social organizations to address Indigenous-specific racism in their service delivery.

YOU can contribute to this unprecedented opportunity to reflect on and address the systemic racism experienced by First Nations, Métis, Inuit within health care services in British Columbia **through your feedback on the draft of the Cultural Safety and Humility standard.**

Your voice is needed to help. Make right what is wrong.

What is a Standard?

A standard is a published document consisting of evidence-informed requirements, criteria, and guidelines that support the quality of health services and promote patient safety.

What is Accreditation?



ACCREDITATION
CANADA

Health Care Accreditation is an ongoing process of assessing health and social services providers against standards focused on quality, to identify what is being done well and what needs to be improved.

How was the Cultural Safety and Humility Standard developed?

The Cultural Safety and Humility standard was developed by a committee made of First Nations patients, family members, health professionals, policymakers, and academics from British Columbia.

Métis Nation British Columbia also provided their input.



Why do we need your input?

Because YOU know:

- ✔ Your needs
- ✔ The needs of your community
- ✔ Your traditions and values
- ✔ Indigenous-specific racism in service and care delivery

What you know and have experienced is all that is needed to contribute to improving the content of the Cultural Safety and Humility Standard.

What does the standard cover?

The standard is based on various teachings, healing and values of First Nations, Métis and Inuit Peoples.

The standard focuses on areas that are important for organizations to deliver services in ways that respect First Nations, Métis and Inuit Peoples and their culture. The standard is divided in eight areas for organizations to:

 Support Social, Public, and Reciprocal Accountability	Demonstrate their commitment to anti-racism and cultural safety and humility, and be held accountable
 Establish Inclusive and Meaningful Partnerships	Establish partnerships between these organizations and First Nations, Métis and Inuit Peoples
 Share Governance and Implement Responsible Leadership	Involve First Nations, Métis and Inuit Peoples in the process of making decisions related to the way these organizations work and deliver services, and include First Nations, Métis and Inuit Peoples in senior leadership roles
 Invest in Financial and Physical Infrastructure	Make funds available for anti-racism and health and wellness programs for First Nations, Métis and Inuit Peoples
 Develop Human Capacity	Increase the number of First Nations, Métis and Inuit health workers, develop existing health care and social services workers knowledge of First Nations, Métis and Inuit Peoples and their culture, and necessary skills for the delivery of services that respect their culture
 Build a Culture of Quality and Safety	Develop processes to manage feedback on racism-related, quality and safety issues in their organizations
 Design and Deliver Culturally Safe Services	Design and deliver services that that respect First Nations, Métis and Inuit Peoples and their culture
 Collect Evidence and Conduct Research and Evaluation	Collect information about service delivery and use this information to conduct research and identify ways to improve the quality of services provided to First Nations , Métis and Inuit Peoples

How can you provide your feedback?

The public review is open for at least 60 days, until **September 23, 2021**.

You can share your feedback in three different ways:

- Through HSO's website:
healthstandards.org/public-reviews/cultural-safety-humility-bc
- By email at:
Publications@healthstandards.org
- [Through your organization](#), if applicable

For more information please contact:

Publications@healthstandards.org

HSO is committed to ensuring that every process and outcome of our work is informed, influenced and shaped by the people for which they matter most.

Partnerships with people including patients, clinicians, administrators, academics and policy makers are formed to ensure we co-design, develop and deliver the best possible products and services.

Join the movement by joining a technical committee or reviewing our standards up for public review at healthstandards.org



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